

Knowledge K13 - Certification

Course Summary

Requirements and approach to designing exams

Introduction

Certification is used to validate the skills and competencies of an individual's level of proficiency. Most IT companies implement certification programmes to validate their channel partners and ensure that customers have the skill required to be competent in their roles.

In this module, the process of certification development, legal defensibility, item writing and proctored versus unproctored examinations are discussed.

Topics

- Certification and testing types
- Advantages and disadvantages of certification
- The certification development lifecycle
- Defensibility
- Item writing development
- Proctored versus unproctored examinations
- Examination-related revenue
- Future trends (badging, performance)

Prerequisites

Foundation Series